

How do I connect to Remote1 from off campus?

Remote Desktop Connection

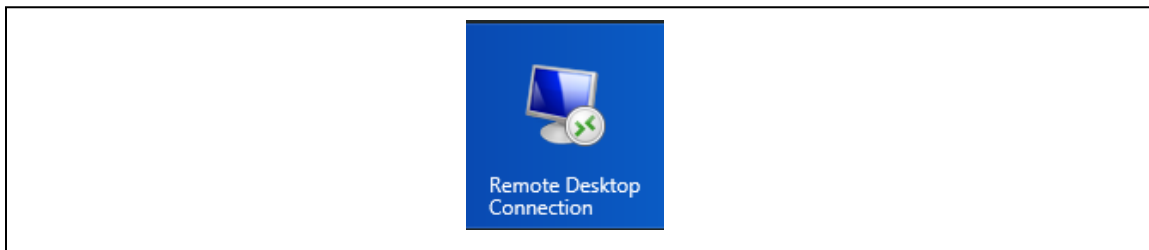
Windows 8/10

04/15/2019

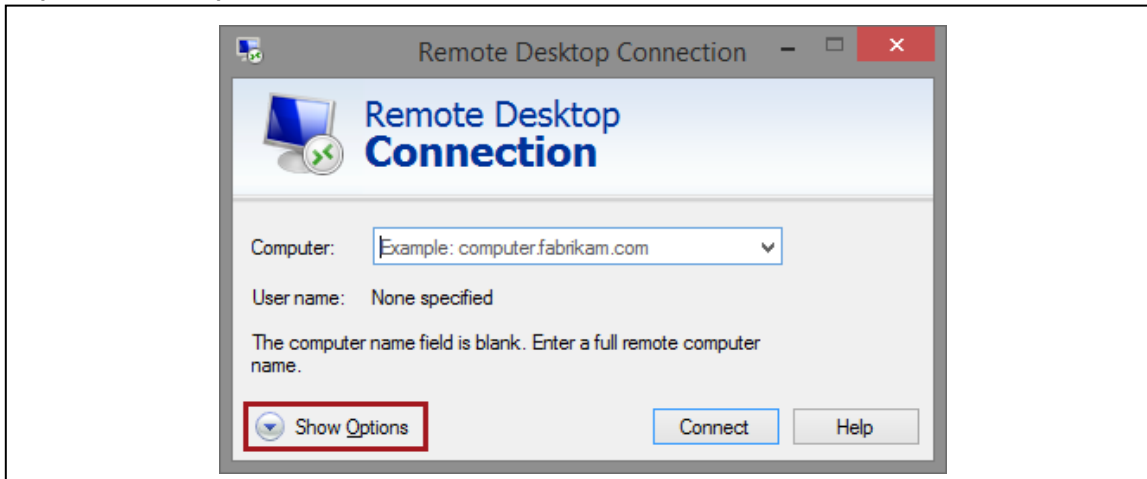
Use the Remote Desktop Connection software on your Windows Operating System to connect to the Remote1 terminal server from off campus. Access to the Remote1 terminal server will allow you the ability to access your G:\ and Q:\ drive folders and connect to the Colleague database. The following instructions follow a Windows 8 setup, although similar steps can be done for previous Windows versions.

Note: All JC Administrators and Faculty have access to use this service. JC Staff must obtain authorization through their immediate supervisor and the Human Resources department.

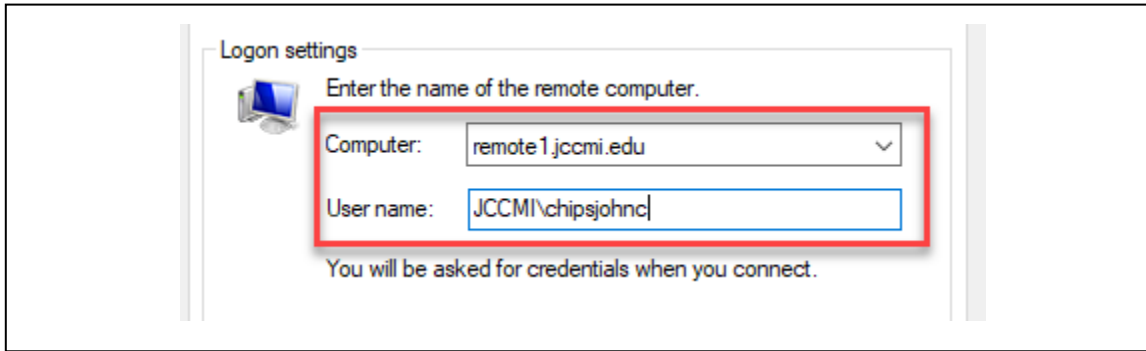
Step 1: Select Remote Desktop Connection at the Windows Start screen.



Step 2: Click **Show Options**.

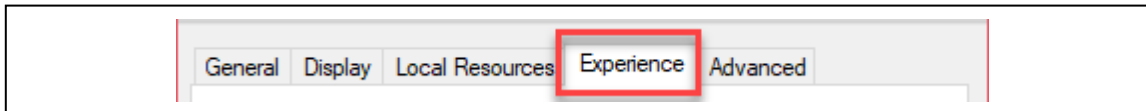


Step 3: Under the *General* tab type **remote1.jccmi.edu** in the *Computer* field. Enter “JCCMI\” followed by your JC network username in the *User name* field.



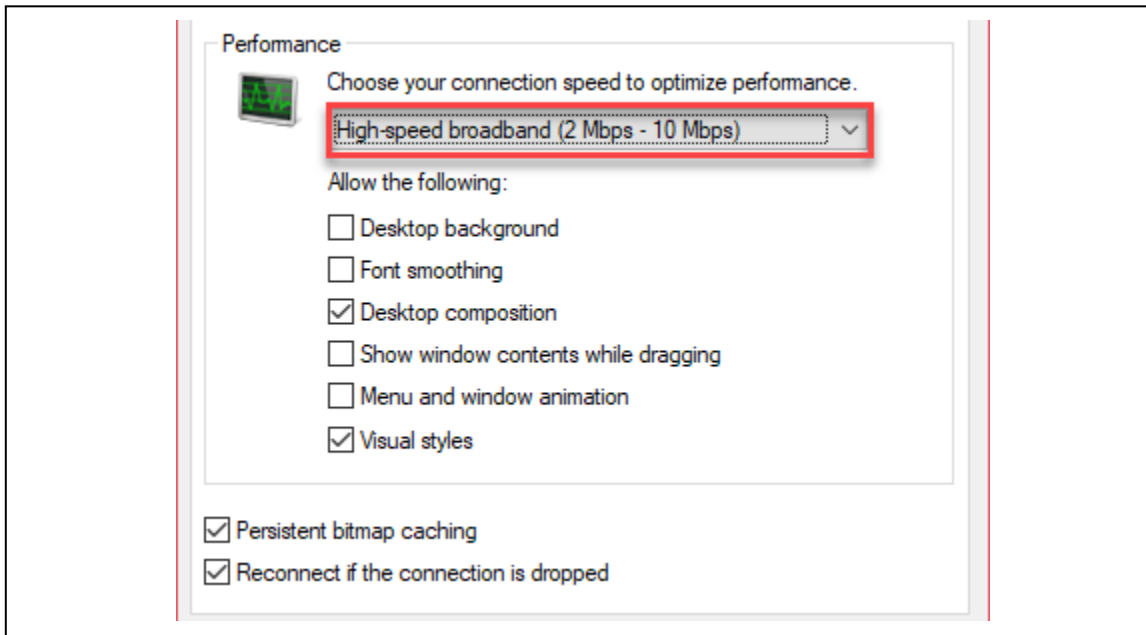
The screenshot shows the 'Logon settings' dialog box. It contains a section titled 'Enter the name of the remote computer.' with two input fields: 'Computer:' containing 'remote1.jccmi.edu' and 'User name:' containing 'JCCMI\chipsjohnc'. A red box highlights these two fields. Below the fields, it says 'You will be asked for credentials when you connect.'

Step 4: Click **Experience** tab.



The screenshot shows a horizontal tabbed interface with five tabs: 'General', 'Display', 'Local Resources', 'Experience', and 'Advanced'. The 'Experience' tab is highlighted with a red box.

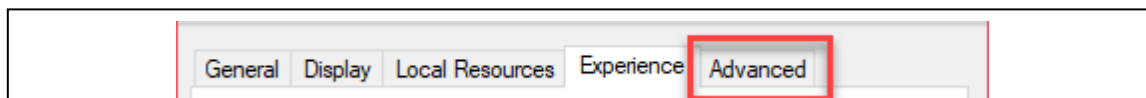
Step 5: Choose your internet connection speed from the drop down list.



The screenshot shows the 'Performance' settings dialog box. It has a section titled 'Choose your connection speed to optimize performance.' with a dropdown menu set to 'High-speed broadband (2 Mbps - 10 Mbps)', which is highlighted with a red box. Below this are several checkboxes under the heading 'Allow the following:'. The checked options are 'Desktop composition', 'Visual styles', 'Persistent bitmap caching', and 'Reconnect if the connection is dropped'. Other unchecked options include 'Desktop background', 'Font smoothing', 'Show window contents while dragging', and 'Menu and window animation'.

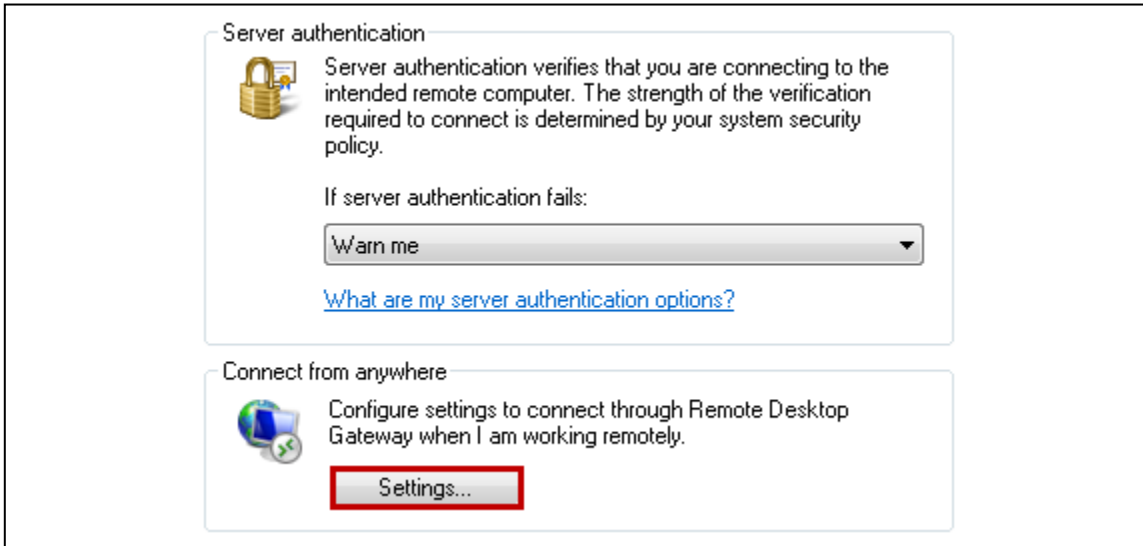
Note: Examples of *high-speed broadband connections* are Comcast cable, AT&T DSL, etc. If you are unsure of your internet connection speed select Modem (56 Kbps).

Step 6: Click **Advanced** tab.

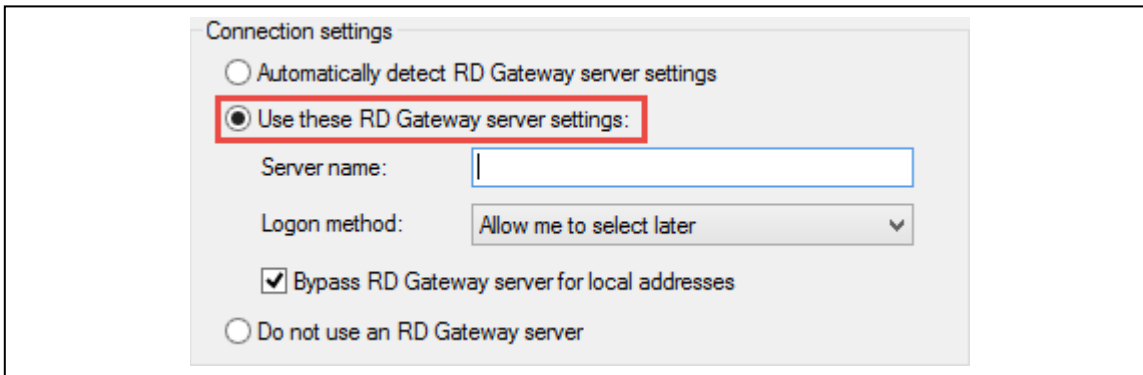


The screenshot shows the same horizontal tabbed interface as in Step 4. The 'Advanced' tab is now highlighted with a red box.

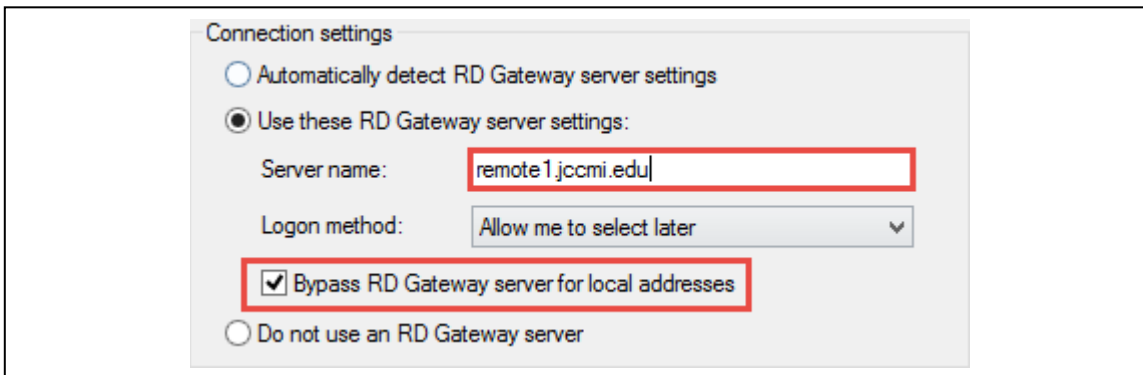
Step 7: Under *Connect from anywhere* click **Settings**.



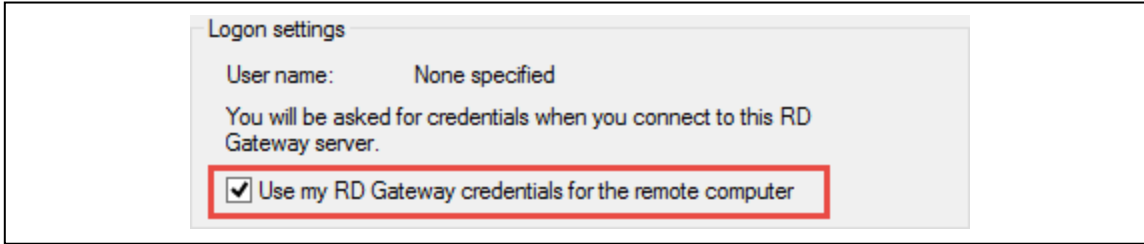
Step 8: Select **Use these RD Gateway server settings**.



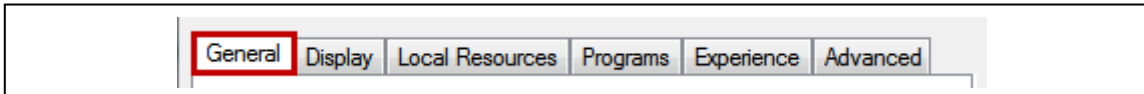
Step 9: Enter **remote1.jccmi.edu** in the Server name field. Check **Bypass RD Gateway server for local addresses**.



Step 10: Check **Use my RD Gateway credentials for the remote computer**.

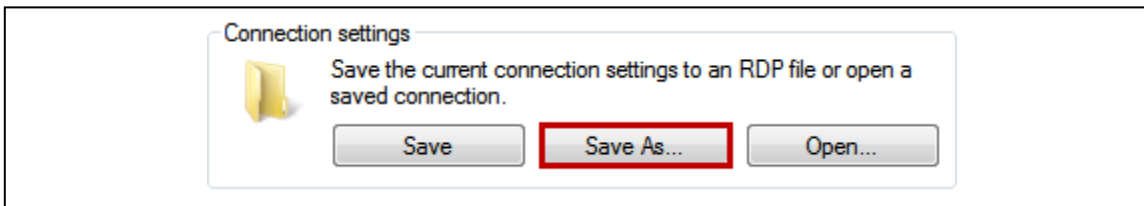


Step 11: Click **General** tab.

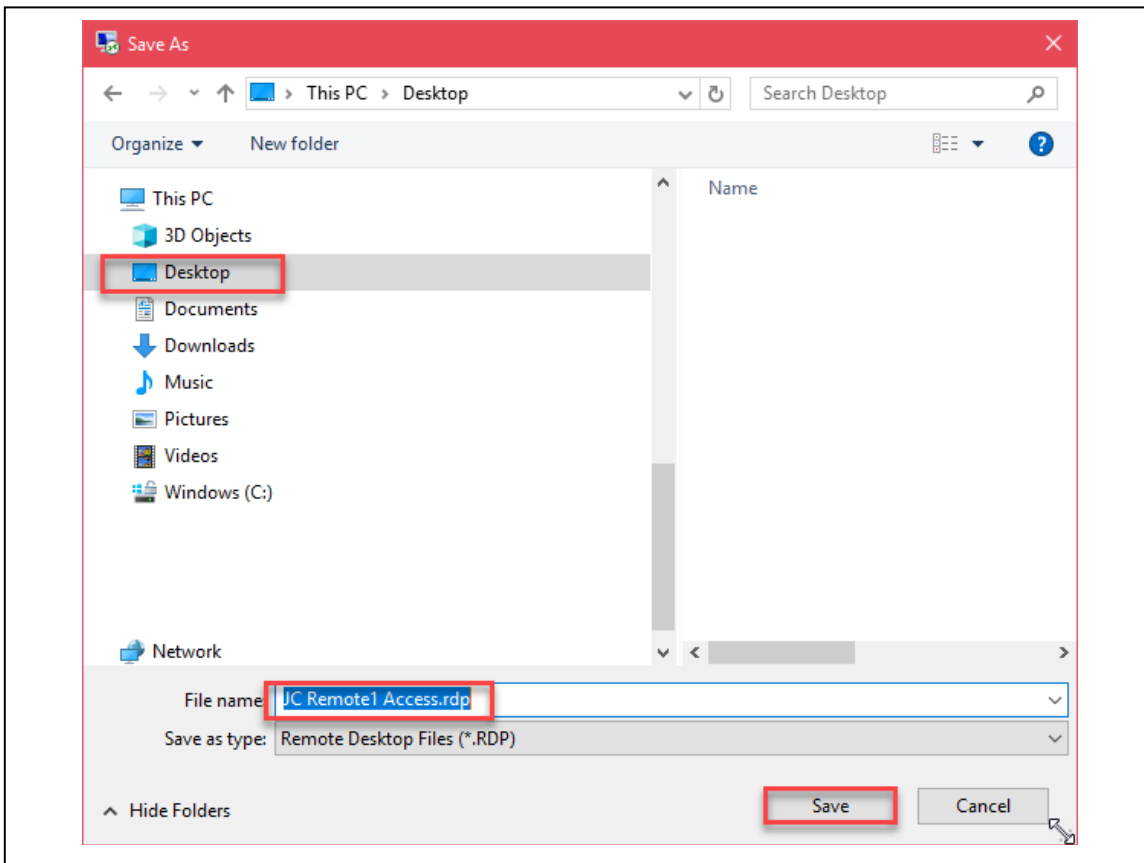


Note: The following steps (12 & 13) will save the above connection settings to your local machine (or location of your choosing). You will only need to save the connection settings once.

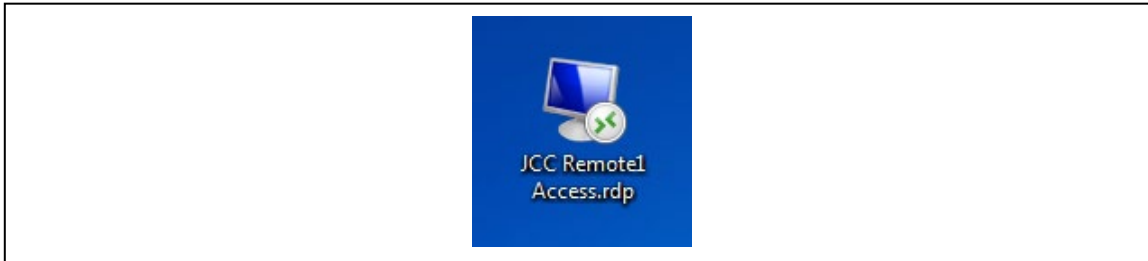
Step 12: Click **Save As...**



Step 13: Click **Desktop**. Enter **JC Remote1 Access.rdp** in the File name field. Click **Save**.



Congratulations! You have successfully configured your computer to connect to the Remote1 terminal server. From this point forward double-click the **JC Remote1 Access.rdp** icon to access this service.



You may receive the following message after double-clicking JC Remote1 Access.rdp. This message is asking you to verify the server that you are about to connect to. Please verify **remote1.jccmi.edu** is listed as the *Remote computer* and *Gateway server*. Check **Don't ask me again for connections to this computer**. Click **Connect**.

